

**Vein Specialists of Northern California  
Patient Information**

Date: \_\_\_\_\_  
Home Phone #: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
Mobile (cell) Phone #: \_\_\_\_\_  
Name: (First) \_\_\_\_\_ (MI) \_\_\_\_\_ (Last) \_\_\_\_\_  
I prefer to be addressed as: \_\_\_\_\_  
Address: (Street) \_\_\_\_\_  
(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_  
Email: \_\_\_\_\_  
I wish to be contacted regarding treatment updates and promotions: (yes) \_\_\_\_\_ (no) \_\_\_\_\_  
Gender: (Male) \_\_\_\_\_ (Female) \_\_\_\_\_

<u>Patient</u>	<u>Spouse (if needed for insurance purposes):</u>
Occupation: _____	Occupation: _____
Work Phone #: _____	Work Phone #: _____
Employer: _____	Employer: _____
City, State: _____	City, State: _____
SS#: _____	SS#: _____

Primary Physician or Health Provider: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_ Specialty: \_\_\_\_\_  
Permission to Contact?: (Yes) \_\_\_\_\_ (No) \_\_\_\_\_

Referral:  
Primary Physician as above: (Yes) \_\_\_\_\_ (No) \_\_\_\_\_  
Other Physician/Provider: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_ Specialty: \_\_\_\_\_

Friend (Name): \_\_\_\_\_  
Newspaper/Magazine: \_\_\_\_\_  
Radio: [ ] TV: [ ] Yellow Pages: [ ] Web: [ ]  
Other: \_\_\_\_\_

Primary Insurance: \_\_\_\_\_ ID #: \_\_\_\_\_  
HMO [ ] PPO [ ] Private [ ] Insured's Name: \_\_\_\_\_  
Secondary Insurance: \_\_\_\_\_ ID #: \_\_\_\_\_  
HMO [ ] PPO [ ] Private [ ] Insured's Name: \_\_\_\_\_

In case of emergency contact: \_\_\_\_\_ Phone #: \_\_\_\_\_

The above information is correct to the best of my knowledge:  
Signature: \_\_\_\_\_

# PATIENT HISTORY

Please fill out this page as completely as possible.

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

- Male  
 Female

Age \_\_\_\_\_ Occupation \_\_\_\_\_

Were you referred by your Physician?  Yes  No

If Yes, M.D. Name: \_\_\_\_\_ Specialty: \_\_\_\_\_

What made you decide to seek treatment at this time? \_\_\_\_\_

**Symptoms** (Please check all that apply)

- |                          | Left                     | Right                    |
|--------------------------|--------------------------|--------------------------|
| Aching/pain in leg ..... | <input type="checkbox"/> | <input type="checkbox"/> |
| Heaviness .....          | <input type="checkbox"/> | <input type="checkbox"/> |
| Tiredness/fatigue .....  | <input type="checkbox"/> | <input type="checkbox"/> |
| Itching/burning .....    | <input type="checkbox"/> | <input type="checkbox"/> |
| Swelling .....           | <input type="checkbox"/> | <input type="checkbox"/> |
| Leg cramps .....         | <input type="checkbox"/> | <input type="checkbox"/> |
| Leg restlessness .....   | <input type="checkbox"/> | <input type="checkbox"/> |
| Throbbing .....          | <input type="checkbox"/> | <input type="checkbox"/> |

Additional Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Check box if true:

- My veins have deteriorated in recent months.  
 I elevate my legs to relieve discomfort.  
 I wear support hose.  
 Type of support hose \_\_\_\_\_ name \_\_\_\_\_  
 These are prescription hose.  
 They help reduce symptoms.  
 Standing makes my symptoms worse.  
 I stand \_\_\_\_\_ hrs. daily.  
 I smoke. \_\_\_\_\_ packs per day.  
 I am able to walk 3 miles daily.
- Women:  My symptoms are worse before or during menstruation.  
 I am pregnant or actively trying to become pregnant.  
 I am breast feeding.

**Medications**

Please list all medications, hormones, birth control pills, or supplements you're currently taking—by Prescription or Over the Counter.

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Allergies**

Please list all allergies to medicines, iodine, IVP dye, foods, or other substances and the type of reaction you have (e.g. hives, rash, trouble breathing, etc...)

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Medical History**

Please check all boxes that are true and give descriptions where appropriate.

- History of:  Vein Surgery Date: \_\_\_\_\_  
 Vein Injections  
 Blood Clots (Phlebitis)

- |  |  |
|--|--|
| <input type="checkbox"/> Previous Vein Evaluations | <input type="checkbox"/> Leg Swelling        |
| <input type="checkbox"/> Leg Ulcer                 | <input type="checkbox"/> Leg Injury          |
| <input type="checkbox"/> Heart Disease             | <input type="checkbox"/> High Blood Pressure |
| <input type="checkbox"/> HIV (AIDS)                | <input type="checkbox"/> Diabetes            |
| <input type="checkbox"/> Other Surgeries: _____    | <input type="checkbox"/> Hospitalizations    |

- Pregnancies Number: \_\_\_\_\_  
 Deliveries Number: \_\_\_\_\_  
 Hepatitis  
 Other: \_\_\_\_\_

**Family**

- History of:  Varicose Veins  Leg Ulcers  
 Heart Disease  Other (Diabetes or Vascular Disease)

# FINANCIAL POLICY

Thank you for choosing Dr. Mark N. Isaacs or Deborah Francesconi, R.N. as your health care provider. We are committed to your treatment being successful. Please understand that payment of your bill is part of your treatment. Your clear understanding of our Financial Policy is important to our professional relationship.

All patients must thoroughly complete our Patient Information form and view the informational video (**only** if seeking leg vein treatment) prior to seeing the doctor or the nurse.

We accept cash, money orders, debit cards and all major credit cards. We also have our own patient financing called Care Credit. (Please ask Front Office for more details).

## U. C. R. (Usual and Customary Rate)

Our practice is committed to providing the best treatment possible for our patients and we charge what is usual and customary for our area, for the amount of treatment received per visit. You are responsible for payment in full regardless of any insurance company's arbitrary determination of usual and customary rates.

## PAYMENT FOR SERVICE

All patients, regardless of age, are responsible for payment of their services. If you have **MEDICARE**, please advise us. We will submit medically necessary Medicare claims for you. If you have secondary coverage, Medicare usually forwards the claim directly to the secondary for payment. Whatever the balance is (i.e. co-pays, deductible, etc.) we will bill you for after Medicare has made payment. If you have no secondary coverage you will be responsible for your 20% co-pay.

## REGARDING INSURANCE

We are contracted with most major PPO insurance carriers. We will bill for the medically necessary portion of you treatment, however, you will be responsible for any applicable co-pays, deductible, etc. Any superficial or cosmetic treatment will be out of pocket. For insurances we are not contracted with, it will be your responsibility to submit for reimbursement directly with your carrier for any medically necessary treatment. We will provide you **the appropriate information to forward to your insurance carrier when you file your claims for reimbursement.** Reimbursement is subject to the terms of your contract with your carrier.

## MEDI-CAL/ WORKERS COMPENSATION

We do not accept Medi-cal or Workers Compensation claims.

## MISSED OR LATE APPOINTMENTS

Vein Specialists of Northern California has a 1 Business Day (24 hour) cancellation / rescheduling policy.

**If you miss your appointment, cancel, or change your appointment with less than 1 Business Day advance notice it is our policy to charge \$50.**

This policy is in place in consideration of others. Cancellations with less than 1 business day are hard to fill. Please keep in mind that our office is typically not open on Mondays so for example a Tuesday 11am appointment would need to be canceled by Friday at 11am to avoid a cancellation charge. By giving last minute notice or no notice at all, you prevent someone else the opportunity of scheduling. If you are **over FIFTEEN (15) minutes LATE** arriving to your upcoming scheduled appointment you will need to reschedule as it is our policy to run on time. By signing below you acknowledge and understand this Financial Policy as described above. **\*\* Please help us serve you better by keeping your appointments. \*\***

*Thank You!*

Patient Name (Please Print): \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**VEIN SPECIALISTS OF NORTHERN CALIFORNIA  
MARK N. ISAACS, M.D., INC.**

**NOTICE OF PRIVACY PRACTICES**

Effective Date: 04/14/2003

**ACKNOWLEDGEMENT OF RECEIPT**

**Patient Name:**

**(Please Print)**

By signing this form, I acknowledge that I am aware of the HIPPA Notice of Privacy Practices that went into effect 04/14/2003 and that Vein Specialists of Northern California adheres to a strict protocol of following these privacy guidelines. This Notice of Privacy Practices provides information about how we may use and disclose your medical information (Protected Health Information). If needed we can provide you with a copy for reference. Should you have any questions please don't hesitate to ask. This Notice of Privacy Practices is subject to change. If so, we will provide you with a revised notice.

**COMMUNICATION PREFERENCES**

Please select which method of communication works best for you regarding your Protected Health Information.

**Billing Statements**

All correspondence relating to your health information will be automatically mailed to your home address, unless instructed otherwise. Is this okay? \_\_\_\_\_ Yes \_\_\_\_\_ No  
If not, please list the address you want used:

\_\_\_\_\_  
\_\_\_\_\_

If you release us to give your protected health information to any family member please list:

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

**Appointment Reminder Courtesy Calls**

\_\_\_\_\_ Yes, I would like a reminder call.

\_\_\_\_\_ No, I would not like to be reminded of my upcoming appointment.

Thank you for helping us serve you better.

I do hereby acknowledge awareness of the Notice of Privacy Practices of Vein Specialists of Northern California and have designated my communication preferences.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name (please print)